

+ BE YOURSELF – BECAUSE THAT’S HOW WE WANT YOU TO +

At Anexia, we take responsibility for all the **challenges of the digital world** – each and every day. That’s because we see ourselves as the **“Digital Transformation Engine”**. And how do we succeed in this mission? It’s simple. We are a family of facilitators with innovative ideas. We’re capable of, want to, and allowed to make things happen. That’s what makes us so unique! Do you want to be a part of our digital revolution and make history with us? **#joinourrevolution**

## IT SERVICE ANALYST – REPORTING & QUALITY (M/W/D)

Vienna, Graz, Klagenfurt, Karlsruhe, Remote | full time

Do you enjoy working with data and preparing information in a way that creates real added value? Would you like to use EazyBI to develop meaningful reports, communicate technical content in an understandable way, and collaborate with internal teams across departments? Do you have analytical thinking skills and want to further develop your skills in the Atlassian environment? Then this position is perfect for you!

### #PROFILE



- Processing internal employee inquiries and quality-related customer feedback
- Documenting and preparing quality-related aspects from work processes, internal feedback, and customer feedback
- Collaborating with relevant internal interfaces as needed
- Preparing technical information for internal distribution to support and specialist departments
- Creating reports for business analyses for the purpose of improving service quality

## #WANTED



- Experience in creating and analyzing reports and dashboards (knowledge of eazyBI and MDX desirable)
- Strong analytical skills and an understanding of service, quality, or process metrics
- Experience with Atlassian solutions (Jira, Confluence) is an advantage
- Good technical understanding of web hosting, domains, and vServer, or willingness to learn
- High degree of initiative, willingness to learn, and commitment
- Knowledge of software development (especially JavaScript) is an advantage
- Good written and spoken German and English skills

## #REWARD

Anexia grew up as a family, and with our growth strategy, we intend to keep it that way. We like to take responsibility, respect one another, and we know that we can achieve whatever we put our minds to. We look after Anexia, and Anexia looks after us. Enthusiasm, experience, and competence count, so you can expect a fair salary and numerous benefits.

### salary range



### Our benefits



We are more than just a workplace. Therefore, we offer our employees many benefits (which partly depend on your position and location): good transport connections and flexible working hours. Period. Not to mention further training, a mentoring program, free parking, a mobile phone and notebook, snacks and drinks, company cars, employee events, a fun corner, ...

## #JOINOURREVOLUTION

APPLY NOW

## #ABOUT

Anexia is offering high-quality and individual cloud- and managed hosting solutions as well as individual software and app development. Anexia is also running its own, independent data centers. Founded in 2006, Anexia is headquartered in

Klagenfurt and has offices in Vienna, Graz, Karlsruhe, Nuremberg and New York City. The company serves numerous international customers.



Over 350 employees at more than 5 office locations in Austria, Germany and the USA



We are ISO-certified and have had a "very good credit rating" for years



Customers such as Lufthansa, McDonalds, TeamViewer, and many more trust in our quality



### You have questions?

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