

+ BE YOURSELF – BECAUSE THAT’S HOW WE WANT YOU TO +

At Anexia, we take responsibility for all the **challenges of the digital world** – each and every day. That’s because we see ourselves as the **“Digital Transformation Engine”**. And how do we succeed in this mission? It’s simple. We are a family of facilitators with innovative ideas. We’re capable of, want to, and allowed to make things happen. That’s what makes us so unique! Do you want to be a part of our digital revolution and make history with us? **#joinourrevolution**

CUSTOMER SUCCESS MANAGER (M/W/D)

Vienna | full time

You have an excellent sense for customer needs and are able to quickly identify them and find efficient solutions. Through your technical expertise, communication skills, customer orientation, and project management abilities, you build strong and trusting relationships with our customers.

#PROFILE



- You are in regular contact with our customers, identify potential challenges early on, and proactively offer solutions
- You identify potentials (business needs) and proactively present them to our customers
- You actively gather feedback and derive recommendations from it
- Working closely with our IT experts and the sales department

#WANTED



- Several years of relevant professional experience in Customer Success Management or in a similar position
- Solid expertise in IT
- Independent and reliable work ethic and a high level of initiative
- Strong customer and service orientation
- Excellent communication skills
- Excellent German and English language skills (both verbal and written)

#REWARD

Anexia grew up as a family, and with our growth strategy, we intend to keep it that way. We like to take responsibility, respect one another, and we know that we can achieve whatever we put our minds to. We look after Anexia, and Anexia looks after us. Enthusiasm, experience, and competence count, so you can expect a fair salary and numerous benefits.

salary range



min. 60.000 €

Our benefits



We are more than just a workplace. Therefore, we offer our employees many benefits (which partly depend on your position and location): good transport connections and flexible working hours. Period. Not to mention further training, a mentoring program, free parking, a mobile phone and notebook, snacks and drinks, company cars, employee events, a fun corner, ...

#JOINOURREVOLUTION

APPLY NOW

#ABOUT

Anexia is offering high-quality and individual cloud- and managed hosting solutions as well as individual software and app development. Anexia is also running its own, independent data centers. Founded in 2006, Anexia is headquartered in Klagenfurt and has offices in Vienna, Graz, Karlsruhe, Nuremberg and New York City. The company serves numerous

international customers.



Over 350 employees at more than 5 office locations in Austria, Germany and the USA



We are ISO-certified and have had a "very good credit rating" for years



Customers such as Lufthansa, McDonalds, TeamViewer, and many more trust in our quality



You have questions?

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