+ BE YOURSELF – BECAUSE THAT'S HOW WE WANT YOU TO +

At Anexia, we take responsibility for all the **challenges of the digital world** – each and every day. That's because we see ourselves as the **"Digital Transformation Engine".** And how do we succeed in this mission? It's simple. We are a family of facilitators with innovative ideas. We're capable of, want to, and allowed to make things happen. That's what makes us so unique! Do you want to be a part of our digital revolution and make history with us? **#joinourrevolution**

TECHNICAL PROJECT MANAGER (M/W/D) - CUSTOMER SUCCESS

Vienna, Klagenfurt | full time

In your role as Project Manager, you will be responsible for the successful delivery of exciting technical customer projects from handover through to completion. As the central point of contact between Sales, Technology and our customers, you ensure structured processes, transparent communication and high-quality, contract-compliant execution with a clear focus on customer satisfaction and sustainable process improvement.

#PROFILE

- Taking ownership of and managing customer projects, including creating and maintaining project plans with milestones and dependencies
- Planning and coordinating all internal implementation tasks across multiple technical departments
- Continuously monitoring project status and proactively communicating updates to internal and external stakeholders
- Managing changes and handling escalations responsibly with a clear focus on solutions
- Ensuring compliance with contractual requirements, processes, quality standards and KPIs
- Project closure, including formal handover to operational units and coordination of billable services with Accounting
- Close collaboration with Sales, Technology and Customer Success

as the central point of contact with direct customer impact
- Active participation in the continuous development of processes, interfaces and monitoring and reporting structures

---

#WANTED

- Several years of project management experience in an IT or service delivery environment, including management of customer projects and external stakeholder relations.
- Strong communication skills, confident stakeholder management and a professional approach to customers and internal stakeholders
- Strong organizational skills, a structured and independent working style and a high standard of quality
- Experience with PM tools (e.g. Jira or similar) and a basic technical understanding of IT infrastructure or hosting is an advantage
- Experience in change and escalation management
- PM certification (IPMA, PMP, PRINCE2) is a benefit; high self-motivation and willingness to learn
- Excellent written and spoken German and English skills

#REWARD

Anexia grew up as a family, and with our growth strategy, we intend to keep it that way. We like to take responsibility, respect one another, and we know that we can achieve whatever we put our minds to. We look after Anexia, and Anexia looks after us. Enthusiasm, experience, and competence count, so you can expect a fair salary and numerous benefits.

salary range

min. 58.000 €

Our benefits

We are more than just a workplace. Therefore, we offer our employees many benefits (which partly depend on your position and location): good transport connections and flexible working hours. Period. Not to mention further training, a mentoring program, free parking, a mobile phone and notebook, snacks and drinks, company cars, employee events, a fun corner, ...

#JOINOURREVOLUTION

APPLY NOW

#ABOUT

Anexia is offering high-quality and individual cloud- and managed hosting solutions as well as individual software and app development. Anexia is also running its own, independent data centers. Founded in 2006, Anexia is headquartered in Klagenfurt and has offices in Vienna, Graz, Karlsruhe, Nuremberg and New York City. The company serves numerous international customers.

Over 350 employees at more than 5 office locations in Austria, Germany and the USA

We are ISO-certified and have had a "very good credit rating" for years

Customers such as Lufthansa, McDonalds, TeamViewer, and many more trust in our quality

anexia netcup TELEMATICA DATASIX DATACENTER

You have questions?
Marina MAROS | Telephon: +43-50-556 | E-mail: career@anexia-it.com