

+ BE YOURSELF – BECAUSE THAT’S HOW WE WANT YOU TO +

At Anexia, we take responsibility for all the **challenges of the digital world** – each and every day. That’s because we see ourselves as the **“Digital Transformation Engine”**. And how do we succeed in this mission? It’s simple. We are a family of facilitators with innovative ideas. We’re capable of, want to, and allowed to make things happen. That’s what makes us so unique! Do you want to be a part of our digital revolution and make history with us? **#joinourrevolution**

## JUNIOR TECHNICAL PROJECT MANAGER (M/W/D) - CUSTOMER SUCCESS

Wien, Klagenfurt | full time

In your role as Junior Technical Project Manager (m/f/d) - Customer Success, you will be responsible for the successful delivery of small to medium-sized technical customer projects, from handover through to completion. As a key point of contact between Sales, Engineering, and our customers, you will ensure structured processes, transparent communication, and high-quality, contract-compliant delivery. You will be supported by experienced colleagues and will grow step by step into greater responsibility.

### #PROFILE



- Contribute to the management of customer projects, including creating and continuously maintaining project plans with milestones and dependencies
- Plan and coordinate internal implementation tasks across multiple technical departments
- Continuously monitor project status and communicate proactively with internal and external stakeholders
- Manage changes and handle escalations responsibly, with a clear focus on solutions
- Ensure compliance with contractual requirements, processes, quality standards, and KPIs
- Close projects, including formal handover to operational teams and alignment with Accounting on billable services

- Work closely with Sales, Engineering, and Customer Success as a central interface with direct impact on the customer
  - Actively contribute to the shaping and continuous improvement of processes, interfaces, and monitoring and reporting structures
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## #WANTED

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- Completed technical or commercial vocational training, or a comparable qualification in an IT environment
  - First experience in project management, ideally in planning and delivering IT projects (including through internships, entry-level roles, or project work)
  - Basic knowledge of cloud, IT infrastructure, managed services, or network environments, as well as an understanding of technical contexts
  - Good communication and facilitation skills, and a confident, professional presence when dealing with customers and internal stakeholders
  - Strong organizational skills, a structured and self-driven way of working, and a high level of quality awareness
  - First experience with PM tools (e.g., Jira or similar) is an advantage
  - High level of self-motivation and willingness to learn
  - Very good German and English skills, both written and spoken
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## #REWARD

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Anexia grew up as a family, and with our growth strategy, we intend to keep it that way. We like to take responsibility, respect one another, and we know that we can achieve whatever we put our minds to. We look after Anexia, and Anexia looks after us. Enthusiasm, experience, and competence count, so you can expect a fair salary and numerous benefits.

### salary range



min. 40.000€

## Our benefits



We are more than just a workplace. Therefore, we offer our employees many benefits (which partly depend on your position and location): good transport connections and flexible working hours. Period. Not to mention further training, a mentoring program, free parking, a mobile phone and notebook, snacks and drinks, company cars, employee events, a fun corner, ...

**#JOINOURREVOLUTION**

APPLY NOW

## #ABOUT

Anexia is offering high-quality and individual cloud- and managed hosting solutions as well as individual software and app development. Anexia is also running its own, independent data centers. Founded in 2006, Anexia is headquartered in Klagenfurt and has offices in Vienna, Graz, Karlsruhe, Nuremberg and New York City. The company serves numerous international customers.



Over 350 employees at more than 5 office locations in Austria, Germany and the USA



We are ISO-certified and have had a "very good credit rating" for years



Customers such as Lufthansa, McDonalds, TeamViewer, and many more trust in our quality

**anexia**

**netcup**<sup>®</sup>



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## You have questions?

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