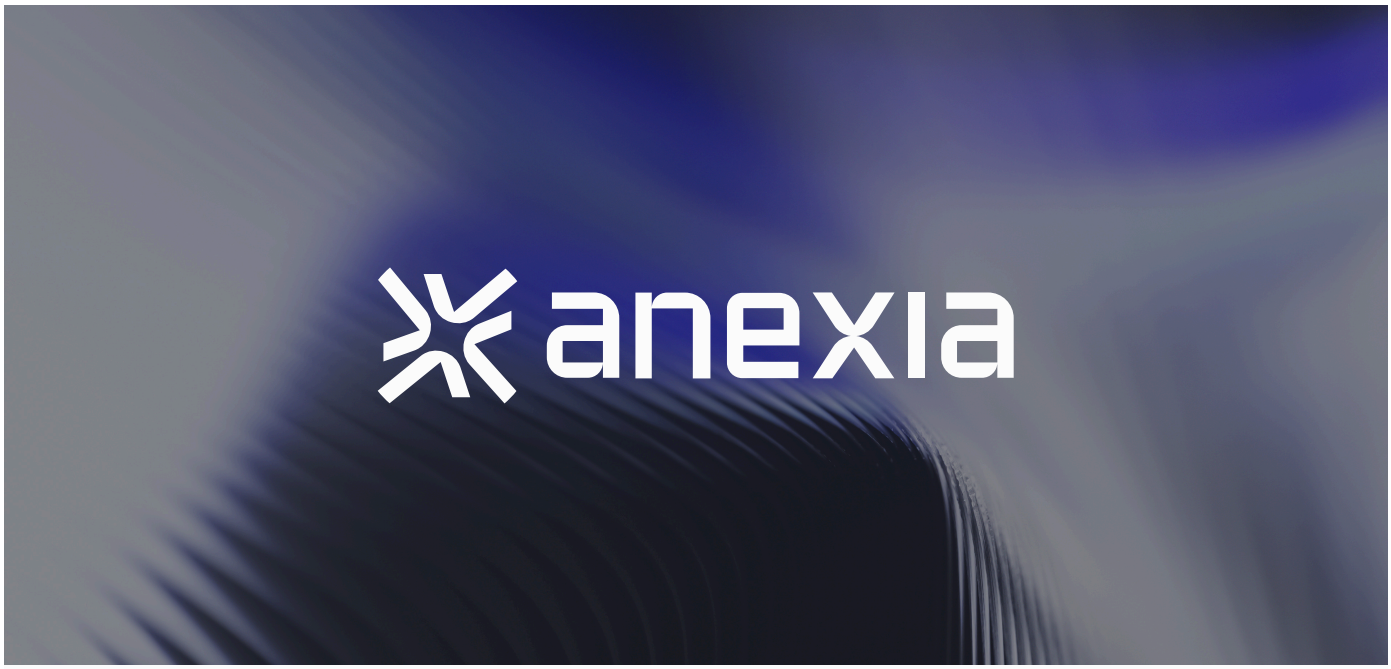


Technical Advisor – Training & Quality (m/w/d)

Specifications

Full-time
Employment type

Vienna / Graz / Klagenfurt / Karlsruhe / Remote
Location

Customer Support
Team

Junior / Intermediate
Career level

Salary

from € 44,170 gross/year

Apply now

Customer Support

What this role is about and who we are looking for

You enjoy creative training and want to deliver content in a way that sticks in people's minds. With a high degree of initiative, willingness to learn, and commitment, you develop training formats that inspire, have a lasting effect, and measurably support our quality standards. If you want to motivate and support people, then you'll fit right into our team.

Your tasks

- Processing internal employee inquiries and quality-related customer feedback
- Documenting and preparing quality-related aspects from work processes, internal feedback, and customer feedback
- Inquiry-based collaboration with relevant internal interfaces
- Preparing technical information for internal distribution to support and specialist departments
- Designing, planning, and conducting training courses (or follow-up courses) with Moodle
- Preparing and presenting training content, including creating and adapting training materials
- Reviewing learning progress and using practical examples to apply knowledge

Your profile

- Good technical knowledge in the areas of web hosting, domains, and vServer
- Experience in designing and conducting technical training courses or workshops
- Ability to convey technical content in a way that is tailored to the target audience, understandable, and practical
- Experience with training or e-learning tools (e.g., Moodle)
- Patient, structured, and quality-oriented approach to work with a high degree of personal responsibility
- Experience with Atlassian solutions (Jira, Confluence) is an advantage
- Creativity and adaptability in the design and implementation of training content

- Very good written and spoken German and English skills

What we offer

An environment where you can take ownership, contribute your ideas and build sustainable solutions with experienced colleagues.

Anexia Group

Anexia is an independent Austrian technology company, specializing in cloud technology and digital engineering, and operating internationally. With 500 employees, the Anexia Group has been developing and operating scalable, secure and highly available digital infrastructures for 20 years, which — together with comprehensive services — ensure business-critical control over data and processes for more than 300,000 customers. Anexia's goal is to sustainably strengthen Europe's digital sovereignty and technological independence, based on European GDPR compliance and highly resilient security standards — supported by a global network of more than 100 data center locations in 70 countries that comprehensively secures companies' flexibility and growth digitally, including in new markets.

Apply now ↗ anexia.com ↗

Work & Life in Balance

Benefits & Well-Being

At Anexia well-being is defined by six categories we keep up to date – to match the zeitgeist and the needs we identify while working on the job. Great work deserves great conditions. Our benefits are a vital part of that – not perks, but infrastructure. Providing balance & sparking inspiration.

More



Personal Development

Grow with us and level up. Programs and spaces to keep learning and developing. Profit from our Anexia Academy to level up your knowledge & skills.



Mental Health

Wellbeing is genuinely important — from sports events to professional counseling via Instahelp to stay balanced, focused and ready for the tasks.



Modern Equipment

Perfectly prepared for your tasks — the current standard of technology and all the tools you need. Modern Equipment from Lenovo and Apple is awaiting you.



Annual Celebrations

New joiners, birthdays, anniversaries — if there's an occasion, we appreciate moments we grow as a team because we love celebrating together.



Workplace Flexibility

Flexibility in hours, places — even when it comes to your pets. We offer several working setups — remote, hybrid, or office-based — depending on where you live.



Team Retreats

We celebrate wins together, support one another, and build something bigger than ourselves. Once or twice a year we leave the day-to-day to focus on next steps.

Locations

From Austria, we work with teams and data centres around the world.

Excellence

Quality, security and reliability are backed by high standards and certifications.

Trust

International companies have relied on our expertise since 2006.

> We love to build value through technology to unlock new possibilities for more digital sovereignty. It is ambitious, and that is how we pursue it.

Group CEO, Alexander Windbichler



A group of united companies

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Telematica

anexia CLOUD SOLUTIONS

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Our recruiting team is happy to answer any questions.

career@anexia.com

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